

Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

Brightwater Services Ltd
Suite 7 - First Floor
Stuart House
Eskmills
Station Road
Musselburgh
EH21 7PB

Service user number

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Name(s) of account holder(s)

Bank/building society account number

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Branch sort code

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Name and full postal address of your bank or building society

To: The Manager	Bank/building society
Address	
Postcode	

Reference

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FOR BRIGHTWATER SERVICES LTD OFFICIAL USE ONLY
This is not part of the instruction to your bank or building society.

Please include your Supply Point ID (SPID), Estimate No. (beginning EST) or Customer Account No (beginning BSL) below.

No printing and scanning facilities? No problem, just complete and return this Direct Debit Mandate, you will receive a verification call from us to complete the application.

Instruction to your bank or building society

Please pay Brightwater Services Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Brightwater Services Ltd and, if so, details will be passed electronically to my bank/building society.

Signature(s)
Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

DD11

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Brightwater Services Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Brightwater Services Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Brightwater Services Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Brightwater Services Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.