

Gap Site Application

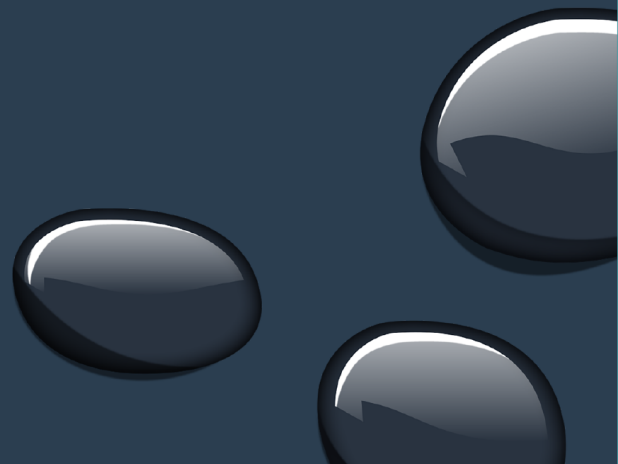
Registration of non-domestic premises with Scottish
Water

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brightwater
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Gap Site Application

All premises connected to the Scottish Water network are required to pay for the water services supplied to the premises. A gap site is a non-domestic property that is connected to the Scottish Water network for water, wastewater and/or drainage services, but has not been registered to pay for these services.

If your non-domestic property is currently receiving water services from Scottish Water and you are not being billed by a Licenced Provider (LP) your premises may be a Gap Site.

By completing the following form, we will investigate whether your premises are currently registered with Scottish Water

If your premises are already registered:

We will let you know who your current supplier is and provide you with your Supply Point ID – the water industry reference for your premises.

We will also provide you with an estimate for the water services supplied to the premises to see how much you could save by switching your services to Brightwater. If you would like to move your supply over to Brightwater simply complete and return the paperwork and start the transfer process.

If your premises are not already registered:

We will submit an application to Scottish Water to register the premises, based on the information provided.

Once the application has been received Scottish Water may contact you directly to arrange an appointment to visit the premises. For some premises this may not be necessary and Scottish Water will complete a remote “desk-check”.

Once the process is complete and the premises are registered we will be notified of your Supply Point ID and confirmation of the services supplied by Scottish Water. The premises will become chargeable for services from the date the Supply Point ID becomes active. If a water meter has been installed volumetric charges will begin to accrue from the date of installation of the meter.

Deemed Contract

From the date your services go live you will be supplied by Brightwater under a deemed contract and charges will be calculated using the industry’s default standard tariff rates.

- Further information on deemed contracts is available from the water industry regulator’s website here: www.watercommission.co.uk/view_Deemed_Contracts.aspx
- The industry default standard rates and charges is the water industry regulator’s website here: www.watercommission.co.uk/UserFiles/Documents/Default%20Directions%202020-21%20Final%20Version%20.pdf

This deemed contract remains in place until you confirm you are happy to stay with Brightwater, in the form of a fixed term supply agreement, or you choose to switch to another Licenced Provider.

Contract Discount

Once your services with Brightwater are live we will send you with an estimate for the next 12 months and the saving we can offer, in the form of a discount on the industry default standard rates, if you enter into a fixed term supply agreement with us.

If the completed and signed paperwork is returned to us within 30 days of the date of issue of our estimate any contract discount will be back dated to the date the services went live with us.

Please complete and return this form by email to hello@brightwater.com

Premises information

Please provide details of the premises to be registered with Scottish Water as commercial / non-domestic premises.

Scottish Assessors ref.	
Premises address & postcode	
The property has a septic tank	The property has a soakaway system

Your contact information

This information will be used by us to process the application with Scottish Water and register the premises. Scottish Water may contact you by phone to arrange an appointment to visit the premises

Full Name	
Telephone	
Email	
Business Name	

Please confirm the water services currently in use at the property

Water Supply of water to the premises (e.g. taps, toilet cistern)		Property Drainage Removal of rainwater to the public sewer from the premises, including roof, driveway, parking spaces	
Wastewater Removal of foul water to the public sewer (e.g. toilet, sink)		Roads Drainage Removal of rainwater to the public sewer from public roads connecting to the property	

Confirmation

I confirm that the information provided in this form is complete and accurate to the best of my understanding and authorise Brightwater to register premises detailed above with Scottish Water as non-domestic premises.

I understand that we will be responsible for charges for non-domestic water services supplied to the premises, these will apply from the date these are confirmed by Scottish Water and the relevant Supply Point IDs are live.

Once water services are registered we can choose to enter into a fixed term contract with Brightwater, and benefit from a discount off the industry default standard rates, continue to be supplied under a deemed contract by Brightwater under the default rates, or choose to move to another supplier. If we choose to move to an alternative supplier we understand that Brightwater will charge for water services up to the date of transfer.

Signature	
Name	
Date	

For Brightwater use

Brightwater Ticket No.		Scottish Water Case No.	
BSL Account ID		BAF Reference	